UAMS Library Reductions in Information Resources for 2012

The Library has had a flat budget for eight of the last ten years, and received a $160,000 budget cut for 2011-12. At the same time, the cost of journals and databases has continued to increase 8-10% annually. During the past 10 years, Library personnel positions were cut by 25% (12.5 FTE’s) and many other cuts were made in maintenance categories to cover the increasing cost of information resources. This year, because of the budget cut and the anticipated cost increase for journals, we need to cancel about $250,000-$300,000 worth of information resources in order to balance the Library’s base budget.

We carefully analyzed current journal and database subscriptions, taking into account usage, current cost and pricing history, subject coverage, impact factor, cost of interlibrary loans/copyright fees, and alternative coverage, in order to develop a list of potential cancellations. This process was complicated by the fact that many journals are purchased in packages that cannot be split into individual subscriptions, most journals are purchased in group deals with other libraries and our cancellation decisions will impact those other libraries, and access to some journals is purchased in multi-year licensing agreements in order to lower the cost increase per year and cannot be considered for cancellation until the agreement expires. For example, we and the other UA system libraries are in the middle of a three-year Elsevier agreement, and despite the fact that we spend

Continued on page 2
Library Reductions in Information Resources
Continued from page 1

nearly 1/3 of our entire journals budget for 200+ Elsevier journals, it would be very difficult for us to
cancel the agreement before the expiration date. And finally, many biomedical journals are owned by
a few large publishing conglomerates that have a monopoly on the market and are taking advantage
of that monopoly to raise the prices much beyond what would normally be expected in the market-
place.

The list of journals being considered for cancellation was distributed throughout UAMS, and many
people responded to our request for input. After considering the input, the list was reduced by about
30%. A second list of potential cancellations was distributed, and input was received and considered.
The result is that we have identified about $133,700 in journal subscriptions, along with about
$38,000 in other expenses, to be cut. Most of the subscription cancellations will be effective in
January, 2012, at which time UAMS personnel will lose access to about 600 health-related journals
and about 1,200 other journals that we did not pay for, but to which we had access because they
were included in the “packages” of journals being cut. The journals and other information resources
that will be cut are listed at http://library.uams.edu/final-cancellations-2012-web.htm.

Even with the cuts mentioned above, we are still about $100,000 short of balancing the base budget.
Also, we are aware that providers of some products, such as UpToDate, are planning larger than
usual cost increases during the next year or two. These products were not on the potential
cancellation lists that were distributed for input, but they will be reviewed when due for renewal to
determine if the Library’s budget can absorb the cost increases, if there are alternative sources of
funding, or if the products need to be cancelled.

We appreciate your input in helping us decide which information resources to cut. We will continue
to seek your input as we try to balance the Library’s budget while dealing with the annual increases
in journal and database costs.

- Mary Ryan, Library Director

Notice:

The Interlibrary Loan department will not
process requests for books after
December 16, 2011.

Requests for Interlibrary Loan articles will be
processed through December 22, 2011.

All services will resume on January 3, 2012.
Library Expands Outreach Efforts

In July the UAMS Library expanded its outreach efforts by forming a committee of Library staff members that will participate in outreach activities. This not only allows the Library to provide information and resources at more events, but also gives the staff an opportunity to share expertise. A team of two committee members volunteer to work at each outreach event sharing informational resources from the National Library of Medicine and National Institutes of Health, funded in part by a subcontract award from the National Network of Libraries of Medicine South Central Region. In addition to information resources from NLM such as consumer health, drug and dietary supplements, and toxicology, the Library also provides information about resources available from the Library, the Historical Research Center, and the statewide DynaMed project.

Our first event using the team approach was July 21, 2011 at the Teaching with Technology Symposium held at UAMS. Library Director Mary Ryan and Liaison and Instruction Librarian Debra Boddington answered questions about Library resources at the Library’s exhibit table. On July 24 and 25 Assistant Director Jan Hart and Web Services Manager Loretta Edwards attended the Arkansas Association of School Libraries Conference to promote resources for school librarians and media specialists. There were 135 registered participants with 68 people stopping at the UAMS Library exhibit. In early August Reference Librarian Jon Goodell attended the South Central Region Outreach Coordinators meeting in Houston, Texas. Other member states include Texas, New Mexico, Louisiana, and Oklahoma. August 18th brought Reference Librarian Connie Wilson and Serials Assistant Schemeka Lacey to the University of Arkansas at Pine Bluff Health and Benefits Fair to spread the word about Medline Plus.

Continued on page 4

Schemeka Lacey and Connie Wilson working the information table for the Library at the UAPB Benefits Fair

Loretta Edwards and Jan Hart promoting information for K-12 at the AASL Conference in Eureka Springs
Library Outreach

Continued from page 3

September 24 - 27, Loretta Edwards and Jon Goodell attended the Arkansas Library Association annual conference and 100 year celebration. Loretta and Jon both serve on the Arkansas Library Association Board. Connie Wilson and Marketing and Digital Engagement Librarian Kristal Boulden supported efforts with a display in the vendor area. Jon gave a presentation Sunday, September 25th discussing the initiative from the American Library Association to provide equal access and services to the poor and homeless. His second presentation on Monday, September 26 provided consumer health information available to public and academic libraries. Loretta Edwards co-presented with Debbie Hall from the Arkansas State Library on Tuesday, September 27. Her presentation focused on medical information resources available from NLM such as MedlinePlus.gov and PubMed Central as well as the Historical Research Center and its digital collections.

In October Connie and Schemeka were back on the road again with resources for the UAMS Family Medicine Conference to help support general practice physicians from around the state. We were also privileged to receive a $5,000 Express Outreach Award from the National Network of Libraries of Medicine South Central Region. This subcontract award will fund equipment and materials to promote National Library of Medicine health information resources at the Mexican Consulate in Little Rock and the 12th Street Community Clinic sponsored by the UAMS College of Pharmacy to open in early 2012.

Together we have all become ambassadors for the library, sharing the wealth of free, reliable health information with the state of Arkansas. We are equipping healthcare professionals with the information resources needed to improve health outcomes for Arkansas. If you would like to invite the Library to future events please call or email Jon Goodell at 501-526-5641 or jgoodell@uams.edu.

- Loretta Edwards and Jon Goodell
UAMS Librarians Attend SCC/MLA Conference

Each year librarians from Arkansas, Louisiana, New Mexico, Oklahoma, and Texas meet at the South Central Chapter of the Medical Library Association annual meeting to share ideas and discuss ongoing research relevant to health sciences libraries. This year’s meeting was held in Baton Rouge, Louisiana October 15-19 and was attended by UAMS librarians Mary Ryan, Susan Steelman, Rena Sheffer, and Jon Goodell.

UAMS Library showed strong involvement this year with Library Director Mary Ryan serving on the South Central Academic Medical Libraries Consortium Board of Directors, Research and Clinical Search Services Librarian Susan Steelman serving as SCC/MLA President Elect and on the South Central Academic Medical Libraries Consortium Education Group, Electronic Serials Librarian Rena Sheffer serving on the Awards and Scholarships Committee, and Web Services Librarian Jon Goodell co-teaching a Continuing Education course on Technical Writing.

Keynote presentation topics included the description of an electronic health record system implementation at Louisiana State University hospitals by LSU Health Sciences Center Vice Chancellor for Information Technology Lee Bairnsfather which included information about the use of iPads, a gripping and graphic account of the problems faced by New Orleans following hurricane Katrina in 2005 by Tulane University historian Richard Campanella, and a presentation by Timothy Church, a Professor at the Pennington Biomedical Research Center, regarding historical trends in nation-wide chronic health issues such as diabetes, hypertension, physical activity, and diet. Dr. Church explained that physical activity is an important component of good quality of life and can be significantly improved with just 20 minutes of walking each day.

Next year’s SCC/MLA meeting will be held in Lubbock, TX. If you would like more information about the meeting including handouts or notes, please contact Jon Goodell at 501-526-5641 or jgoodell@uams.edu.

- Rena Sheffer, Jon Goodell, and Susan Steelman
Seven of the UAMS Library personnel were honored at the UAMS 2011 Employee Service Awards in November. The awards event is held annually to recognize the importance of employees who have made a long-term commitment to UAMS. The Library is very pleased and proud that this year we have so many of our personnel celebrating their 15th, 20th, or 30th year of service to the Library and to UAMS.

The Library asked our honorees to give us a brief glimpse of what they have most enjoyed or what most stands out about their time in the Library. Each shared a little bit about themselves in the following briefs:

Fred Bassett, Teaching Resource Center (TRC), came to the Library 15 years ago after serving in the United States Air Force, working as an air traffic controller, and doing digital graphics work for Leisure Arts. His favorite things now include working with people in the TRC using educational development software and leading classes or workshops.

Cindy Caton came to the Library 30 years ago - she says that she’s been in Interlibrary Loan forever! (editorial addition: she is a leader with ILL issues and training in our region). She and the old timers in the Library will remember her attempt to jump over the circulation desk rope. It did not end well, and, yes, it did involve the ER.

Joanna Delavan joined the Library Learning Resource Center (LRC) right after college 15 years ago. Joanna has always enjoyed helping people, so working with the students and faculty in the LRC has made her job fun. Joanna also enjoys learning new things, and this job has always given her the opportunity to do that. Some of her favorite memories are the different parties we have had over the years, especially the off-campus Christmas parties.

Libby Ingram, Head of Document Access Services, has given 30 years to the Library. Libby came to the Library from the Public Library in Pine Bluff. She left the Library from 1996-1999 to teach English at a private school. Libby has worked in the Reference, ILL and Circulation Departments, as well as in the Library at Arkansas Children’s Hospital. One of her favorite times was when the UAMS Library hosted the SCC/MLA meeting in Little Rock in 2005. We all worked so hard and it was a great conference. Nobody will ever forget that the Peabody Hotel does not supply coffee pots in their rooms.

Nancy Sessoms has worked in several departments in the Library over 20 years: Acquisitions, ILL, and Collection Development (Cataloging) and the Library at Arkansas Children’s Hospital. Nancy came to the Library from the University of Tennessee Center for the Health Sciences Library. Nancy says that she has enjoyed big cataloging projects and has liked activities that support the library staff including creating/distributing a digital Daily Memo, working with the R&R Committee, and the Library’s Facilities Committee.

Continued on page 7
SHMHP Annual Fall Dinner: The Hospital in the Cotton Field

The annual fall dinner of the Society for the History of Medicine and the Health Professions was held Thursday, October 20th at 6:30 pm at the Jackson T. Stephens Spine & Neurosciences Institute Board Room. The guest speaker, Simon Hosken Ph.D., is a history professor at Arkansas State University in Jonesboro.

His interest in Arkansas Delta History and the history of medicine took him on a journey through time to get the facts relating to the first Hill-Burton hospital in Arkansas. Doing research for his doctoral dissertation has given Simon a unique historical perspective of the Crittenden Memorial Hospital. He shared that with the members and guests of the Society’s fall dinner in his presentation: The Hospital in the Cotton Field. There were around 50 attendees who enjoyed a great meal catered by RSVP of Little Rock as well as the opportunity to connect with friends. A formal business meeting of the Society members will be held at a later date.

Simón Hosken Presents: The Hospital in the Cotton Field

- Loretta Edwards

Library Service Awards

Continued from page 6

Susan Steelman has been a reference librarian and Coordinator of the RCSS for 15 years. Before working here at the UAMS Library, Susan had been the librarian at the Delta Health Education Center in Helena, AR. Susan’s favorite project was building the ARHealthLINK website that for many years provided Arkansas-specific health information.

Cindy White joined the Serials/Collection Management department 30 years ago. She previously worked in a day care. Her favorite activities across those years have been preparation for binding journals, checking journals into the Kardex, then electronic check-in. Now Cindy enjoys learning new ways to accomplish these tasks digitally.

Joanna speaks for all of our honorees: “I enjoy my co-workers, and how close we have become over the years. We have become a family.”

- Jan Hart
UAMS Library Welcomes New Employee

The UAMS Library welcomes the newest addition to our staff as Connie Collie joins the Library Circulation Department as a weekend staff member. The position became open when Latisha Stacey changed from part-time weekend staff to a full-time evening staff member in the Circulation department.

In addition to working part-time here in the Library, Connie works full-time during the week at Arkansas Children’s Hospital in Admin Support as one of five couriers on and off campus. She also works part-time during the week as a host at Olive Garden. She occasionally works as an Event Staff member at Verizon Arena and a seasonal cashier during the holidays at Toys R Us. Previously she worked at L’Oreal/Maybelline for 25 years, starting as temp with projects for engineers and ending as a Clerk in the Executive Admin Mail Center.

She is married to Jerry and they have three children, Jeremy, Ginger and Bridgette “Dana”. She was born right here at UAMS and has always lived in Arkansas. She is from Cabot and graduated from Sylvan Hills High School. She has a diploma in Digital Electronics and Advanced Computer Systems from Draughon’s Business College in Little Rock and also attended Baptist Health School of Nursing in 2009.

When she has time she enjoys travelling, reading, photography, music, cake decorating, genealogy, and sports.

- Joanna Delavan and Connie Collie

Library Holiday Hours

<table>
<thead>
<tr>
<th>Date Range</th>
<th>Library</th>
<th>Library LRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday 11/24/11 and Friday 11/25/11:</td>
<td>Closed</td>
<td>Closed</td>
</tr>
<tr>
<td>Saturday 12/17/11 and Sunday 12/18/11:</td>
<td>Open Regular hours</td>
<td>Closed</td>
</tr>
<tr>
<td>Monday 12/19/11 - Thursday 12/22/11:</td>
<td>Open 7:30am - 6pm</td>
<td>Open 7:30am - 4pm</td>
</tr>
<tr>
<td>Friday 12/23/11 - Monday 1/2/12:</td>
<td>Closed</td>
<td>Closed</td>
</tr>
</tbody>
</table>

Students will continue to have 24/7 access to the 1st floor & 5th floor X-Lab. Residents will have 24/7 access to 1st floor.