Wimba – Initial Steps to Success

Wimba is accessible to UAMS students through Blackboard Learn (https://uams.blackboard.com/) Login to Blackboard with your UAMS login – the one you use to access email and login to the computers in the Library.

**Browser Check before Using Wimba**

1. Check your browser’s LAN/Network settings or you will get a message asking you to login using a proxy.
   **Internet Explorer:**
   - Go to “Tools” and Select “Internet Options.”
   - Choose the “Connections” tab and click on the “LAN Settings” button.
   - Make sure nothing is checked in the Local Area Network (LAN) settings box.
   - Click OK.

   ![Internet Explorer LAN Settings](image)

2. Turn off your Pop-up Blocker
   **Internet Explorer:**
   - Go to “Tools” and Select “Pop-up Blocker”
   - Click on Turn off Pop-up Blocker

   ![Internet Explorer Pop-up Blocker](image)
Firefox:
- Go to “Tools” and Select “Options.”
- Click on “Content” button.
- Uncheck the box that says “Block pop-up windows”.
- Click OK.

** Please note: if you are experiencing technical issues anytime during your Wimba experience, you may contact Wimba Technical Support at 1-866-350-4978.

Getting Started

Navigate to the course that will be using Wimba and find the list of Wimba Classrooms available. The list will look something like this:

Clinical Medicine
Wimba Classroom

2011-2012 Wimba Classroom
Wimba Classroom

To enter the classroom click on the “Wimba Classroom” link. This will take you to the Classroom section that will look something like this:

Click on the Enter Room button to enter the room and view the recorded lecture or join the live class. There may also be downloadable files listed at the bottom of the screen.
Setup Wizard

If you have never used Wimba on your computer or you are on a computer in the Library, you will have to run the Setup Wizard first.

Follow the steps through the wizard.

**Please note:** Make sure you have speakers or a headset plugged in and operational prior to running the wizard. If you will be using a webcam, that needs to be installed and functional as well.

The wizard does a system check to make sure you have all the pieces in place to have a successful Wimba encounter. If you have problems, there is a “troubleshoot” link on each screen.

Follow the wizard’s instructions until you have successfully passed the wizard.

The classroom should automatically launch once you complete the wizard.

Once you have completed the Setup Wizard on your computer, you shouldn’t have to go through the process again. (You will have to run the wizard each time on a Library computer.) If you experience technical difficulties later on, you might run the wizard to help you troubleshoot your issue.

You are now ready to begin interacting with Wimba – either an archived session or a live session.