Mary Ryan Appointed to NLM Board of Regents

Mary L. Ryan, MLS, MPH, the Director of the UAMS Library, has been appointed by Kathleen Sebelius, the Secretary of Health and Human Services, to serve a four year term on the National Library of Medicine (NLM) Board of Regents. She is one of only two health sciences librarians currently serving on the Board. Eight other Board members were appointed from leaders in the fields of medicine, dentistry, public health, hospital administration, pharmacology, bioinformatics, etc. There are also nine ex officio Board members, including the Surgeon General and the Librarian of Congress.

The NLM Board of Regents meets three times per year to advise, consult with, and make recommendations to the HHS Secretary, the Director of the National Institutes of Health, and the Director of NLM on matters related to the Library. Policy matters may include the materials collected, the services provided, and the research conducted by the Library, including the research and development done at the National Center for Biotechnology Information (NCBI), which maintains PubMed, MedlinePlus, genome databases and many other resources used by scientists throughout the world on a daily basis. The Board also reviews and makes recommendations about grant applications, bioinformatics training programs, and contracts funded by the Library, and advises the Library on the development of the National Network of Libraries of Medicine, of which the UAMS Library is an active member. Ms. Ryan’s term on the NLM Board of Regents will expire in September of 2014.

Find us on Facebook and Twitter

The UAMS Library has established a presence on Twitter and Facebook. After one year we now have 692 followers on Twitter and 317 fans on Facebook. Check us out today!

https://twitter.com/uamslibrary
http://www.facebook.com/uamslibrary
The UAMS Teaching with Technology Committee will be hosting the annual Teaching with Technology Symposium Thursday, July 21, 2011 and Friday, July 22, 2011. This year’s theme is **Making Connections: Connecting with the Digital Learner**. The Library staff usually plays a large role in the planning of the event. We also give numerous presentations and/or workshops and this year will be the same.

Registration should be available soon, but in the meantime, mark your calendars and plan to attend.

For more information, please visit the symposium website [http://www.twtsymposium.com/](http://www.twtsymposium.com/).

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Winter 2010/2011 was a particularly snowy one for central Arkansas. We had several bouts of snow and ice. Even when the library’s doors were closed due to inclement weather, many services were still performed including phone and email reference, tech support, scientific literature searches, web development, test re-scheduling and more. During the inclement weather the Library pointed online users to a special [inclement weather page](#) detailing the services available and the contact information for those staff members who were available for help. We received very positive feedback from students and faculty saying that they appreciated the extra effort. Several library staff members also enjoyed the change in work venue and valued the opportunity to work without office related interruptions.

The National Network of Libraries of Medicine (NN/LM) Emergency Preparedness and Response Initiative Toolkit blog featured the UAMS Library’s inclement weather page as “a great example of how a library can be closed, yet still interact with patrons and continue to provide the services that they need.” They called the effort **“Service in the Storm.”**

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Questions? Comments?
Contact the Newsletter Editor
Joanna Delavan
jdelavan@uams.edu
UAMS Library “Green Team” Making Recycling Work!

The UAMS Library has understood the importance of recycling for years. We have collected plastic bottles and aluminum cans and recycled them in a number of ways including dragging the bottles and cans home to put by our curbs, which was inefficient to say the least. We also had collection bins on each floor for paper, but learned what a costly practice this was for UAMS. A couple of months ago, the UAMS Library Management Team took a closer look at recycling in the Library as a whole and we decided to get pretty serious about recycling. I volunteered to head up the effort and worked closely with the UAMS Sustainability Officer, Robert Airo, to find out what is being collected on campus and where. I asked for volunteers to form our Library Recycle Team, found bins that would work for us, and helped put a plan into place.

Through Mr. Airo, I found that UAMS currently has three recycling collection centers around campus with the hopes of adding centers as the UAMS program grows. At each collection center, there are bins for white paper (copy and printer paper), mixed paper (colored paper, magazines, envelopes, catalogs), #1 plastics (water, soda, juice bottles), #2 plastics (milk, laboratory, laundry detergent bottles), aluminum cans, and cardboard. These distinctions helped us plan for recycling in the library.

The planning for recycling started with Library Management Team asking their staff members if they would be interested in serving on the Library Recycle Team with the idea that there would be at least one representative for each of the four floors. Currently our representatives are Sheila Thomas and Jan Hart, first floor, Joe Lamb and Daphne Hyatt, second floor, Heather Smith, third floor, and Joanna Delavan, fifth floor. As members of the recycle team, we made our plan and decided that we are each responsible for monitoring the fill rate on the bins and helping with the disposal of the recyclables at the nearest recycling collection center.

As a team, we agreed that we needed to make recycling as easy as possible for everyone involved or it just wasn’t going to work. We decided that the recycle bins needed to be readily accessible and uniform throughout the library. With this in mind, we planned “complete sets” which are made of a silver bin for aluminum cans, a blue bin for plastic bottles, a blue bin for other plastics, a green bin for white paper and a green bin for mixed paper. A “complete set” can be found on the second, third and fifth floors by the stairs or the fifth floor exit. On the first floor we needed a slightly modified plan. We decided to place bins for aluminum cans, plastic bottles and other plastics in our vending machine room/canteen with bins for white paper and mixed paper beside the copy machines near our circulation desk. Then we placed a “complete set” in our 24-hour area. We also placed small, green tabletop bins near each public printer for white paper and mixed paper. We have found that some bins are more heavily used than others, but they are all being used.

During our initial meeting, much of the discussion was on the fill-rate and the disposal of the recyclables. We were especially worried about the paper since it weighs so much. I talked with the Sustainability Officer and since we purchased our own bins, he agreed to haul away our white and mixed paper once a month. After monitoring the bins for about a month, we decided to take the plastic bottles over to the collection center every two weeks and the rest at the end of each month. So far this plan is working well and we have received positive feedback from our users.

- Heather Smith
Clinical Mobile Apps for Pediatrics

Kristal Boulden will present “Clinical Mobile Apps for Pediatrics” as part of the UAMS Pediatrics Faculty Development Series. The presentation is Tuesday, April 5 at 12pm in the 3rd floor classroom of Arkansas Children’s Hospital. Kristal will showcase popular, evidence based clinical apps with an emphasis on pediatric care.

For more information, email Kristal at kboulden@uams.edu.

- Kristal Boulden

Library LRC Multi-Purpose Computers Make Multi-Tasking Easy!

Where would you go to scan an article or an image from a book; to find a quiet place to create a document using one of Microsoft’s many Office products and check your email while there; or to download applications for an older mobile device? To the Library Learning Resource Center (LRC) of course!

Although our main focus is student use of educational programs and testing, there are two computer stations that have been set up with software and hardware that allows for multi-purpose use by faculty, staff and students. These two stations are equipped with Epson scanners that use ICE Technology for better than average color image scans. The scanning software also gives you the option to scan documents as a jpeg or automatically create an Adobe PDF file. You can save the files to the computer and copy them to an external source such as a CD or flash drive or you can save files to a public folder on the LRC’s server and access them from the computer in your office.

To make these stations truly multi-functional, there are several application programs and suites that are available as well. Microsoft Office 2007 has been installed with Word, Excel, and PowerPoint, as well as Access which is Microsoft’s database program. These computers also have Microsoft Visio 2010 installed to create flow charts, diagrams, and organizational charts. Each computer has version 18 of PASW, formerly SPSS, statistical analysis tool. There are tutorials included in the software, but users must have a basic understanding of how this program operates. For mobile devices that don’t utilize data plans, such as the older Palm Desktop 4 and ActiveSync version 5 are available to download and install applications and updates to your device. As with all library computers, access to Webmail, Blackboard, Citrix Access Gateway and the campus intranet is available at these computers.

So if you are looking for a place to work on a project, the library has a computer for you! Come by the Learning Resource Center during regular library hours, call 686-6752, or email librarylrc@uams.edu for more information. The LRC is located on the 5th floor of EDII.

- Loretta Edwards
Positive Changes for the Library LRC

The Library Learning Resource Center (LRC) has recently undergone a few changes to better meet the needs of our patrons and staff and to help inspire hope.

The first major change is the addition of Sharon Keel as the new LRC Assistant. Sharon was previously the Reference Assistant and has worked in the Library for 19 years. Sharon will be assisting patrons with testing, test reviews, computer-aided instruction, and other tasks as needed. She will also work with the Web Services Manager and the Library Archivist on special projects. Sharon is a welcome addition to our staff and we are happy she is with us.

Another change is the furniture. After a lot of thought, measuring, and re-measuring, we finally came up with a plan that allowed us to utilize all of the light wood tables that belong to the LRC. We rearranged the areas on third floor and moved a large number of tables to the fifth floor. We also made room for Sharon right outside the LRC office, and moved our two scanning stations to the front of the room. The new arrangement looks great and we have received numerous positive comments about the furniture.

The LRC was also given the opportunity to host the Pictures of Hope collection for the Rockefeller Cancer Institute until renovations on a patient lounge are complete. The collection consists of pictures submitted by employees of the Cancer Institute and they all depict something that represents hope to the photographer. It is a beautiful collection that LRC patrons and staff have thoroughly enjoyed. The collection should be on display through June. They are worth the walk to come see.

- Heather Smith

Pictures of Hope

UAMS Library Welcomes New Employee

The UAMS Library would like to welcome LaTisha Stacey to the Library Circulation Department as a weekend staff member.

LaTisha can be found staffing the circulation desk on the first floor on Saturdays and Sundays.
Connie Wilson and Dena Plaisted represented the UAMS Library at the First Responders First Annual Conference in Eureka Springs on February 25 and 26. The conference was sponsored by the Eureka Springs Fire Department and was attended by 122 firemen, Emergency Medical Responders (EMRs) and Emergency Medical Technicians (EMTs) from Arkansas, Missouri and Nebraska. The two day conference focused on community volunteers and covered a variety of topics such as Mass Casualty and Triage, Difficult Airway, Extrication Myths, Helicopter Landing Zones, Spinal Immobilization and New Heart Association Guidelines.

The Library promoted WISER, a free database from the National Library of Medicine developed for first responders. Another UAMS participant, Charles Stutts, exhibited for the Poison Control Center. The program chair indicated this was going to be an annual event.

Connie and Dena also had an exhibit at the Arkansas Cancer Summit in Little Rock on March 8. This was the twelfth Arkansas Cancer Summit sponsored by the Arkansas Cancer Coalition. This year’s theme, “Spotlight on Prevention: A Picture of Health” was attended by 283 people from throughout the state. There were 21 exhibitors, with the Library focusing on the products from the National Library of Medicine which included MEDLINEPlus, SeniorHealth and PubMed.

The next exhibit for the Library will be the Sustainability Conference supported by the CDC’s Arkansas Assessment Initiative. The program is Hometown Health Improvement: Funding Your Future 2011 and will be held on March 29, 30 and 31 at the Wyndham Riverfront, North Little Rock.

-Dena Plaisted

Due to flat budgets in the past years, an impending budget cut, and an annual inflation rate of 8-10% for information resources, the UAMS Library anticipates cancelling a number of journal and database subscriptions in order to maintain a balanced budget. Over the next few months we will be looking at costs, usage statistics, and other measures to determine which subscriptions will have to be eliminated from the collection. We appreciate input from our partners across campus in the difficult process of identifying resources to cut. We will consult with the Library Advisory Committee, which includes two representatives from each college, on a proposed list of cancellations and post the list on our website to invite further comment.

One cancellation that we’ve not been able to forewarn the campus about is our loss of Informa Healthcare journals. The publisher would not allow us to renew our journal package without subscribing to more titles at an additional cost of $50,000. Access to current issues of Informa journals was turned off on March 17. Click here for a list of the Informa titles. Many issues may still be available in print or online; search by title through eJournals or the catalog. Articles not available through the UAMS Library may be ordered through Interlibrary Loan.

Please send your questions and comments to Daphne Hyatt, Collection Management Librarian, at dnhyatt@uams.edu.

-Daphne Hyatt

University of Arkansas for Medical Sciences Library http://www.library.uams.edu
The last issue of the Library newsletter announced the first session of the Interprofessional Seminar Series on Electronic Health Records, Medical Informatics, and Emerging Technologies presented by the UAMS EHR Training Steering Committee. The series provides early exposure to electronic health records (EHRs), medical informatics and emerging technologies for first year students from each of the five colleges.

Three additional seminar sessions were presented over the winter:

**Session Two, November 23, 2011**  
**Using New Technologies in a Real Life Hospital/Clinical Setting**  
David Higginson, Chief Information Technology Officer at Arkansas Children's Hospital, presented a rapid-fire introduction to the technologies developed by his IT team to support health professionals and patients. Dr. Higginson is recognized as a leader in health initiatives in children's hospitals. Click here to watch a video of the second session. [UAMS Login Required.]

**Session Three, January 25, 2011**  
**Ethical and Legal Questions in the World of Electronic Health Records**  
Drs. Chris Hackler and Micah Hester presented the ethical and legal issues associated with medical records, and specifically with EHRs. They were joined by attorney Harold Simpson, who acts as a resource for legal issues in health care. Anita Westbrook reiterated HIPAA issues. Dr. Hackler used video clips from television reports to highlight breaches of HIPAA regulations by health care professionals. Mr. Simpson summarized legal issues commonly encountered in health care practice. Dr. Hester reminded students that health care professionals must exhibit their trustworthiness in their relationships with patients by always protecting their privacy. Click here to watch a video of the third session. [UAMS Login Required.]

**Session Four, March 15, 2011**  
**Patient Safety and Improved Outcomes: Evidence-based medicine, point of care tools, medical decision support tools, integration into EHRs**  
Dr. Jan Hart, Associate Director of the UAMS Library, presented information about the Library’s clinical resources, the need for health professionals to rely on various sources of information, and the changes in information access. Remote access to the Library’s resources and the use of mobile devices and apps, including the Library’s mobile website, were examples of changes in access points to clinical resources. Drs. Nick Lang and David Nelsen gave an overview of EHRs and how they have changed the interactions between the health professional and the patients, as well as among the members of the health care team. Two scenarios were presented, one outpatient and one inpatient. The patients were followed from the time that the patient began to encounter problems until their health issues were addressed. The roles of EHRs and informatics were highlighted throughout the process.

Contact Jan Hart, 686-6751, hartjanicek@uams.edu for additional information.

- Jan Hart
**UAMS Library’s New Strategic Plan**

**Planning Process**

The UAMS Library faculty and staff have developed a new strategic plan to help guide them in their activities for the next three to five years. The planning process was facilitated by Dr. Angela Brenton, Dean of the College of Professional Studies at UALR and planning consultant.

The strategic planning process began with surveys of library staff members, college deans and associate deans, and members of the Library Advisory Committee about their views for the future of the Library. Environmental scans of the Library, UAMS and the larger world of libraries and the changing world of scholarly communication were also included in the planning process. The results of the surveys and environmental scans were discussed in five focus groups with Library staff members, members of the Library Advisory Committee, and students, followed by a planning retreat where Library staff began developing a detailed five-year plan for the Library.

Below are the mission statement and goals in the Library’s strategic plan. A detailed version of the plan, which includes objectives and strategies, is being used by the Library staff to assign timelines and responsibilities for implementing the plan. The ability to implement these activities will, of course, be contingent on the availability of resources, including funding, and will be adjusted as needed related to changes in the various environments in which the Library functions. The detailed strategic plan will be available soon on the UAMS Library website.

**Mission Statement**

As a major biomedical information resource and partner in UAMS’s mission to improve the health of Arkansans, the UAMS Library supports and promotes the education of health professionals, the provision of effective and innovative health care, and the advancement of knowledge in areas of human health and disease. To accomplish its mission, the Library provides a collection of physical and virtual information resources, a facility, the expertise of its staff, and services targeted to the needs of students, clinicians, researchers and the general public.

**Goals**

Goal One: Improve Library services for UAMS students, clinicians and researchers

Goal Two: Improve Library efficiency and effectiveness through physical and organizational changes

Goal Three: Increase access to and awareness of resources, services and expertise provided by the UAMS Library to health professionals and the public throughout Arkansas

Goal Four: Assess the quality and impact of library services in order to improve services and allocate limited resources more effectively

- Mary Ryan