IN THE NEWS

- From the Library Director
- ILLiad 101
- Outreach News
- PubMed Class Schedule
- Library People
- CINAHL has Unique Search Tools!!!
- The View from the VA

SOUNDWORDS

- New Media Titles
FROM THE LIBRARY DIRECTOR:
PHYSICAL IMPROVEMENTS TO UAMS LIBRARY

Some renovations will be made to the Library in the next few months. These changes will provide more public space for Library users as well as enough new Archives storage space to provide a few more years of growth for the Archives collections. Since the Library's opening twenty-five years ago, public space has increasingly been taken over by stacks and offices. However, in the past two years the UAMS Library has lost ten employee positions, leaving empty office spaces throughout the Library. These and other office spaces will be consolidated in order to provide enough space to make the renovation possible.

The major changes will be as follows:

- The History of Medicine/Archives stacks area on the North end of the first floor will be moved to space currently occupied by staff offices on the 2nd floor. This 2nd floor space is larger, and is more secure and environmentally-controlled than current archives storage space on the first floor.
- The History of Medicine/Archives space vacated on the first floor will be converted to public study space.
- Some empty office spaces next to the soft seating area in the southeast corner of the first floor will be converted to public study space.
- The empty room directly behind the Circulation Desk which was previously used for a computer room will be converted to Circulation staff offices.

Other changes to the Library which will occur during the summer include the following:

- The Faculty Development room, which is used for technology support for faculty developing online programs, will be moved to a better location on the north end of the 3rd floor.
- The vacated Faculty Development room will be combined with the smaller room next to it to become an Access Grid room. This room will provide the capability for a group of people to meet with people at other Access Grid sites throughout the country. Computers and cameras in the rooms allow the simultaneous viewing of, and communication with, multiple meeting rooms utilizing the Internet2 connection. This project is being funded with BRIN grant money.
- Six new public computers and an additional printer will be added on the first floor.

Changes that are completed or in process:

- The old furniture in the area to the right of the Library's first floor entrance has been replaced.
- Ballasts for the main lights in the Library's ceiling are being replaced in the atrium and on the 3rd floor. The ballasts are being moved to locations which will make it possible to replace ballasts whenever they fail instead of waiting until the summer when scaffolding can be moved into the Library. Those of you who suffered through the "Spring of Dim Light on the 3rd Floor" will be especially appreciative of this change!

We will attempt to minimize the disruptions during the renovation. Hopefully, all of the changes will be made before the beginning of the Fall semester. We anticipate that these changes will result in a much more functional environment for library users.

Mary L. Ryan,
Library Director
ILLiad (http://www.library.uams.edu/illiad) is an online system for requesting, tracking and retrieving materials that are supplied through the Interlibrary Loan and Document Delivery services of the UAMS Library.

How do I know if I need Interlibrary Loan (ILL) or Document Delivery?

These two services are alternative methods of obtaining materials:

- **ILL** is borrowing from the collection of another library materials unavailable within our own collection. Some items are not accessible through ILL (i.e.: course syllabi, citations listed as "to be published" at a future date, etc.). All loans are subject to Copyright Guidelines and Laws and the individual policies of the lending institutions. ILL service is specifically limited to UAMS, VA, and ACH faculty, staff and students, and Healthcare Professionals within the Central Arkansas area.

- **Document Delivery** is the service of pulling and copying/scanning materials from the UAMS Library collection. When requesting Document Delivery service, notation should be made in the "Notes" field of the ILLiad request form.

Fees may apply depending on the type of service you request and institutional affiliation. For more information regarding fees, see the Library Services/Document Delivery section of the Library homepage.

Acknowledgement of any fees and preferences should be indicated in the "Notes" field of the ILLiad request.

What kind of information do I need about the item I'm requesting?

Complete citations are best; please provide as much of the following information as possible:

- **Journals:**
  - Author(s) of article
  - Title of article
  - Volume number
  - Title of journal (Spell out the FULL title of the journal. If you only have the abbreviation, call the Information Desk at 686-6724.)
  - Issue number
  - Page numbers of article
  - Date of issue of journal
  - Unique Identifier number from the database searched (may also be listed as "PMID", "Medline Number", "Premedline Number")
  - ISSN

- **Books:**
  - Author(s) or editor(s)
  - Title of book
  - Publisher
  - Place of publication
  - Date of publication
  - Edition
  - Source of reference (i.e.: database, article bibliography, personal conversation, etc.)
  - ISBN

- Other types of publications, such as Book Chapters, may also be requested. Choose the appropriate request form from the ILLiad menu, and provide as much information as possible.
DO you know of a hospital or clinic without Internet access or one that is running a slow connection. If so, that institution may be eligible for an Internet Connectivity Project grant from the National Network of Libraries of Medicine [NN/LM].

**Internet Connectivity Project (ICP)**

Purpose: To improve information services to health professionals and consumers and to introduce NLM's services and resources to health-related institutions with limited Internet access or none at all.

Grant Award: Support includes workstation equipment (computer, printer, fax, and software) and Internet service provider subsidy for one year, as needed. Also, staff at each site are provided with free on-site training from the UAMS Library or NN/LM SCR staff.

Benefits: Health professionals will have access to various biomedical and consumer health resources for clinical, research, and patient education needs including access to NLM's MEDLINE database.

Requirements to Participate:
1. Applying institutions must be a member of the National Network of Libraries of Medicine. [Membership is free. For additional information on membership visit: http://nnlm.gov/scr/netwk/membership.htm]
2. Have no Internet connection or be underconnected (less than 56K access)

Deadline: Applications must be received by July 19, 2002.

To apply: Fill out the application form at: http://nnlm.gov/scr/tech/ICP_application.pdf. If you need an application form mailed or faxed to you, please contact Susan Steelman at 501-686-6737 or email SteelmanSusanC@uams.edu.
PUBMED CLASS SCHEDULE
By Susan Steelman, MLIS

Please note that free PubMed classes are being offered each month. These classes are open to any practicing health care professional in Arkansas. If you would like to register for one of these classes or schedule an individual, customized class, please contact Susan Steelman, M.L.I.S. at 501-686-6737 or SteelmanSusanC@uams.edu.

Note: On-site classes are available for any Arkansas hospital or clinic where 4 or more health professionals are registered to attend.

June 28th Friday 9:00 - 11:00 am
July 16th Tuesday 2:00 - 4:00 pm

LIBRARY PEOPLE

Administration: Robbie Dague joined the Library as an Administrative Assistant II on February 4, 2002.

Education and Reference Services: Jan Hart, Chair, along with Fred E. Bassett, Eric Dousay and Susan Steelman, participated in "Making Educational Technology Work for Teachers", a day long class for K-12 teachers that was offered June 17, 2002. For more information, see http://www.uams.edu/today/2002/061702/bofa.htm.

Heather Smith joined the Library as the Curriculum Support Librarian on June 17th, 2002.

CIRCULATION: There are three new employees for this Division. Bill Buettner III began May 11, and Mary Carson and Johnise Simmons began May 20, 2002.

CINAHL HAS UNIQUE SEARCH TOOLS!!!

CINAHL (Cumulative Index to Nursing and Allied Health Literature) includes many publication types other than journal articles. Each of these publication types can be used as a Limit to make a search topic more specific to your needs. These Limits are not on the main search screen. Here are a few examples and where to find them:

Using the full menu of Limits

Perform your subject search, then click the Limit icon (target) at the top of Ovid's main screen. Now mark the line you want to limit. The system will default to limiting the last line of results. Then select the Limits you want from the various categories. Below are just a few of the categories and an example or two from that category:

Age Groups
- newborn infants (birth - one month)
- aged, 80 and over

Publication Types
- journal articles
- book chapters
- diagnostic images {not necessarily online}
- tables & charts
- consumer patient teaching materials

Special Interest Category
- home health care
- advanced nursing practice

You can choose a limit from more than one category. You can also choose more than one limit from within a category by holding the control key while you mouse click on the ones you want.

Advice: choose only a few limits from different categories at one time since the computer will AND them with your topic and results may decrease rapidly (sometimes to zero!). It's easier to add another limit than take one away.

Note to nursing students: There is not currently a way to limit to articles with a nurse as an author.

Rena Sheffer, MLS
As Chief of Learning Resources Service for the VA, I am also responsible for insuring the provision of adequate resources for Patient Education. These include both print and electronic resources. If you are a resident or a medical student on rotation to the VA you should be aware that these resources are available to you to assist in educating the patient about his medical condition.

I'm sure that many of you have heard of Micromedex and use it for drug information to assist you in your prescribing. I'm not sure, though, if you realize that this electronic database also contains a very useful collection of patient education material written at the 6th grade level. This material is called CareNotes.

There are two ways to get to Micromedex. One way is to click on Tools in CPRS (the VA's electronic medical record). This will drop down a menu which includes Micromedex. This is convenient for the clinician who is already into CPRS. The other way is to go to the Learning Resources website (http://vaww.learnres.little-rock.med.va.gov) and click on Micromedex.

Either way will connect you to the home screen for Micromedex. From there, you can click on The CareNotes System and it will take you to a search screen where you can either type in a keyword or browse by categories.

Each topic in CareNotes generally allows you to view and/or print topics by Inpatient Care, General Information, or Discharge Care in either English or Spanish. The Chief of Staff encourages all caregivers to utilize this valuable resource for patient education. When you do use this or other resources to educate the patient, don't forget to properly document it in CPRS!

Another valuable resource on the Little Rock campus is a video on demand system called TiltRac. Patient Education videos are loaded into basically a video "jukebox" and can be requested or scheduled by phone or by computer. This can be done by the patient through his phone or by the caregiver through the Learning Resources website. A printed subject guide has also been prepared and distributed to each patient's room in Little Rock promoting this resource. Please be aware of this video resource so that you can assist the patient in learning more about his condition.

Print materials on many topics are also available for distribution to the patient or his family. All printed materials are reviewed for accuracy and readability by the Patient Education Committee. To find what is available, you may contact Kathy Denison, Patient Education Coordinator at 257-5621.

Finally, for those patients and or family members who are ambulatory, there is a computer for patient access in the Libraries at both Little Rock and North Little Rock. The librarians in each location are more than willing to assist veterans in navigating the web.

George M. Zumwalt,
Chief, Learning Resources Service
BIOTERRORISM: IMPLICATIONS FOR PUBLIC HEALTH (VHS)
This video addresses the issues involved in developing a strategy to improve bioterrorism-related expertise among the medical community.

THE DOCTOR'S DILEMMA: ESSENTIALS OF MEDICAL ETHICS (CD-ROM)
An interactive role-playing program that allows you to explore your own approach to ten challenging medical ethics situations.

THE AGING OF AMERICA AND ITS IMPACT ON THE LONG-TERM CARE SYSTEM (CD-ROM)
This continuing education activity will enable the participant to describe the demographic shifts of the aging U.S. population, identify the spectrum of long term care options for the elderly, describe Medicare Parts A, B, and C and Medicaid, outline reimbursement issues, explain the effects of treatment and prescribing patterns, and describe how tiered payments affect risk.
ILLIAD 101
(CONTINUED)

After I have a citation, what do I do next?
Always check the UAMS Library Catalog to see if the UAMS Library owns or has access to the journal or book.

Why?
In order to determine which service (ILL or Document Delivery) is needed, and any associated fees. Also, the information given in OVID's "Locally Held" field is not linked to the UAMS Library Catalog, and is therefore not always current.

How?
To access the Library Catalog, first go to the UAMS Library homepage (http://www.library.uams.edu). Choose UAMS Library Catalog, then search the Catalog, and the appropriate field to search:

- **Books** can be searched by **author** or **title**; book records will provide:
  - Editions
  - Checkout status
  - Call Number

- **Journals** should be searched by complete **journal title** (not article title or article author); journal records will provide:
  - Years available via Library
  - Latest issue received
  - List of individual volumes/issues and checkout status for print version
  - "Hotlink" and username/password (when necessary) if the title is available online

**NOTE:** Many online subscriptions are "IP address" governed, meaning the journal web sites must be accessed through the links in the UAMS Library Catalog from a UAMS or ACH computer in order for the subscription (and accessibility) to be recognized. VA computers may have limited access to electronic journals due to identification problems. If you have trouble accessing electronic journals, please call the Information Desk at 686-6734 for assistance.

What if the item I want is checked out, held in offsite storage, or is otherwise missing?
The Circulation Department can help. You may contact them:

- By phone: 686-5980
- By e-mail: librarycirculation@uams.edu

Where can I get further instruction on the databases available or on the UAMS Library Catalog?
Information Access Services can provide further assistance. You may contact them:

- By phone: 686-6734
- By e-mail: libraryinformationservices@uams.edu

How can I learn more about ILLiad?
Contact the Interlibrary Loan Department:

- By phone: 686-6742
- By e-mail: libraryinterlibraryloan@uams.edu

Belinda Rocco